BURGER KING









Burger King, also named BK, is one of the favourite fast food restaurants in the world.

Every day, more than 11 million guests visit Burger King restaurants around the world and they do so because their restaurants are known for serving high-quality, greattasting, and affordable food.

THE CHAIN

- · Burger King also named as BK
- Created in 1954
- 12.400 restaurants in 73 countries
- Famous product: The Whopper







Founded in 1954, Burger King is the second largest fast food hamburger chain in the world.

Indeed, at the end of fiscal year 2011, Burger King reported it had more than 12,400 outlets in 73 countries; of these, 66 percent are in the United States and 90 percent are privately owned and operated.



EVOLUTION DU LOGO





1957-1960



1960-1968

L'image d'un roi est retenue pour faire office de logo.

En 1957, The King surnommé « sitting King » fait son entrée.



1969-1994



1994-1999

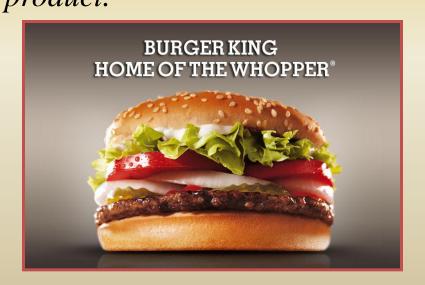
En 1969, Burger King présente un nouveau logo surnommé « Bun Halves ». Il doit cette appellation à sa forme qui rappelle celle d'un hamburger.



Burger King souhaite aborder le nouveau millénaire avec un nouveau logo. Le concept du logo de 69 est relooké. Les deux parties imitant le pain sont réduites et le nom de Burger King déborde de part et d'autre afin de rappeler la générosité des hamburgers maison.

MENUS AND NUTRITION

The Burger King menu has evolved from a basic offering of burgers, French fries, sodas, and milkshakes in 1954, to a larger, more diverse set of product offerings. In 1957, the Whopper was the first major addition to the menu; it has since become Burger King's signature product.





Burger King is the original Home Of The Whopper and as they said during an advert, people like their friends BUT they love the Whopper.

Three kinds of menus:

- · Breakfast menu
- · Lunch & Dinner menu
- Snacks



Double Croissan 'WichTM Meal







Chicken Caesar Garden Fresh Salad

Triple Whopper® Sandwich Meal









MARKETING STRATEGY

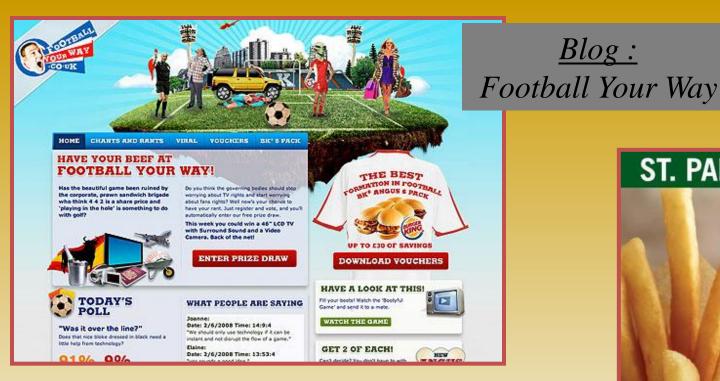
Burger King uses mainly an alignment strategy. Indeed, they apply market prices.

However, they use also many punctual strategies which are:

Street Marketing











Blog:

Free Fries, Green Ketchup at Burger King This St. Patrick's Day



Internet Site



Jeux concours

Réseaux sociaux



<u>Applications Smartphone</u>

Promotion des ventes

Couponning









Affichage







Buzz Marketing

En 2009, aux Etats Unis, Burger King propose :

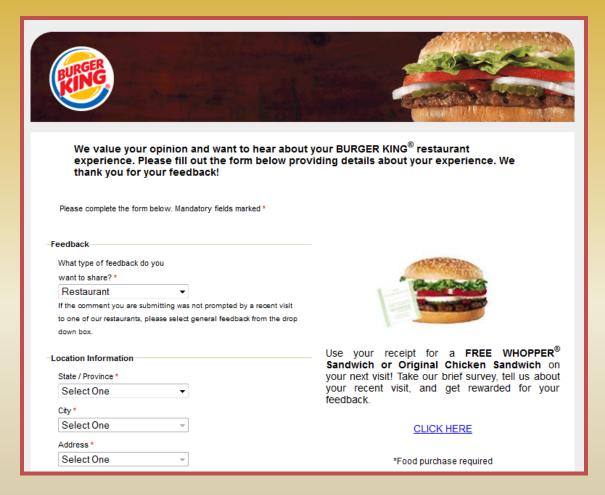
Dix amis sacrifiés sur Facebook = un sandwich gratuit





http://www.youtube.com/watch?feature=player_embedded&v=fcMtnF6Bn2Y

Questionnaire de satisfaction



-		
Visit Type	Not Applicable	•
Contact Details		
First Name *		
Last Name *		
Address		
City		
State / Province		▼
Zip / Postal Code		
Country *		▼
Phone		
Email*		
How May We Contact You?	Email	•
Comments-		
Please enter your comments an	d feedback below: *	

CUSTOMER LOYALTY

- The Whopperface: You choose your favorite burger and personalize it with more cheese, more sauce, ... And after 5 minutes, they bring your burger with a photo of your face on the package. The trick? A camera placed behind the cashier which takes a picture of your face.
- · The Prepaid Card in the abandoned portfolio.





CORPORATE RESPONSIBILITY

Their commitment to food

For over 50 years, their restaurants have been serving high quality, great tasting and affordable food around the world. Their commitment is what defines them as a company and is at the center of their HAVE IT YOUR WAY® brand promise.



Their commitment to people

They are dedicated to supporting and investing in their employees, franchisees, suppliers and restaurant guests because they are the cornerstone of their business.



Their commitment to the environment

The heightened global debate regarding the role of business in sustainability has highlighted many of the challenges and expectations among all businesses, including the quick-service restaurant industry.



War between B.K.& McDonald's



