

**BREVET PROFESSIONNEL
GOUVERNANTE**

SESSION 2014

LANGUE VIVANTE ANGLAIS

Sujet :

The guest in room 326 calls reception to complain about the air conditioning system which doesn't work. It's summer and it's too hot in the room.

You are the head housekeeper.

Imagine the conversation.

EXAMEN : BP GOUVERNANTE		Session 2014	SUJET
EPREUVE : ANGLAIS	Durée : 20 mn	Coefficient : 2	Page 1/1