

Name: DNL Date: 10.12.2008 Hospitality lesson

DNL LESSON 2 : CHECKING IN

Part 1: WARM UP



Do you need help?

Hotel

Where is it? Entrance hall

What type of hotel is it? Good standard hotel - 3*hotel

What Style is it? *Modern, business hotel*

People

How many people are there? 2, a man and a lady

What are they doing? They're talking together, the man is

carrying a suitcase, the lady is welcoming

him.

How are they dressed? They are both well dressed, they wear

black and grey suits

Who are they? A businessman and a receptionist

What's their job?

Environment

Name the furniture you can see.

A red sofa and armchair, a white desk, a colourful painting Light (white and yellow) walls and a dark wooden floor. Above the reception desk, we can see red sofas, it could be the restaurant or a lounge bar.

What about the atmosphere? The colours?

Bright, well-lit, modern, contemporary, spacious...