

Lycée des métiers de l'hôtellerie et du tourisme d'Occitanie de Toulouse

## The Chain

O Brand

O Founded: 1982

O Founders: James Disbrow & Scott Lowery

O Headquarters: Minneapolis, Minnesota, US

O Area served: North America

O Outlets: 832 (May 2012)





WINGS

BEER

**SPORTS** 

**OUR MENU** 

**PROMOS** 







## Menu & Nutrition

"Wings, either the greatest invention of all time or... wait, there isn't a second option."

- Sauce appeal
- Seasonings
- Sharables
- Sides
- O Savory salads
- O Hand-spun wings
- O Boneless wings
- O Wing combo
- O Tenders & popcorn shrimp
- O Wraps & Buffalitos
- O Beefy burgers
- O Satisfying sandwiches
- Wild flatbreads
- O You-derserve-it desserts
- O Dehydration prohibited
- O Kid's meals
- Substitutions



# Logo



### July 2012



The tagline "Grill & Bar" has been replaced with "Wings. Beer. Sports," and the buffalo image has been tweaked.

# Marketing strategy









### Website





NEARBY BRUNSWICK 718 Glynn Isles Parkway 912-554-1203

WINGS

BEER

SPORTS

OUR MENU

PROMOS

**♥ FIND A B-DUBS®** 

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CIRCLE \* GET EXCLUSIVE DEALS AND PROMOTIONS.



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B-DUBS® ON YOUTUBE

### Social Networks





Social gaming on Facebook

Promotion for members

Direct marketing : E-mailing

# **BUFFALO CIRCLE®**

Sign up for the Buffalo Wild Wings° email newsletter. We treat our VIPs like MVPs.

#### **BUFFALO CIRCLE® MEMBERS RECEIVE:**

The Buffalo Wild Wings<sup>®</sup> email newsletter, Buffalo Circle®, is the ultimate source for all things Wings. Beer. Sports<sup>®</sup>. Get exclusive information first on what's happening at B-Dubs<sup>®</sup>.

- . Email updates on new promotions
- · Alerts about special events
- Menu updates
- And other hot news from B-Dubs\*

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Month 🔻	Day 💌	Year 💌
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## Sponsoring

**January 22, 2013** 



Buffalo Wild Wings announced that it started a partnership with the NCAA. The agreement designates Buffalo Wild Wings as the "Official Hangout of March Madness" and includes marketing, media and activation rights related to all 89 NCAA championships through 2016.

"Sports are part of Buffalo Wild Wings' DNA," said Kathy Benning, Buffalo Wild Wings executive vice president of global brand and business development.

# Customer's loyalty

Their mission is to WOW people every day!



We are guest-driven. We will WOW our guests every day by achieving the highest level of satisfaction with an extraordinary focus on friendly service, food, fun and value.

# Corporate responsibility

Team-focused respect, positive encouragement and fair



outstanding, industry-leading financial results and operational performance.



# Community connected:

citizenship, make communities better places to live, work and grow.



