

SUJET N°1

A guest in room 230 complains about the fact that his room has been badly vacuumed and that the bed sheets haven't been changed. He explains that he now suffers from dust allergies.

You are the housekeeper. You call the chambermaid in charge of the room.

Imagine the conversation and explain how to clean a room properly and why it is important to do it right.

EXAMENS -ENSEIGNEMENT TECHNIQUE			
Examen : BREVET PROFESSIONNEL GOUVERNANTE	SESSION 2012	SUJET	
Epreuve : E5 -Langue vivante appliquée	Durée : 20 mn	Coef : 2	FEUILLE 1/1