## HOUSEKEEPING PROCEDURES

## **CLEANING A BATHROOM**



PHASE	TECHNICAL DETAILS	CRITICAL POINTS
Separating the dirty from the clean Eliminating and disposing of the trash	<ul> <li>Distinguish between clean and dirty linens</li> <li>Separate the clean linens</li> <li>Take out the trash</li> </ul>	<ul> <li>Wear gloves to avoid contamination</li> <li>Excessive fatigue</li> <li>Inefficiency</li> <li>Contaminating clean items</li> </ul>
Cleaning process	<ul> <li>Spray cleaning products on the sink, bathtub, shower, bathroom counter, the toilet and wall tiles</li> <li>Wipe down all surfaces</li> <li>Dry off with a cleaning towel</li> <li>Replace towels and welcome products such as soap, shampoo, hair conditioner/</li> <li>Make sure that all products are displayed in compliance with hotel standards</li> <li>Make sure the logos aren't hidden and the number of products corresponds to the number of guests staying in the room</li> <li>Mop the floor with the appropriate products</li> </ul>	<ul> <li>Wear gloves as the use of certain products may be dangerous</li> <li>Make sure you leave cleaning products for the right amount of time (too little will not disinfect, too long may damage the surfaces)</li> <li>Mixing the products can be dangerous</li> <li>Don't use the guests towel for wiping down or drying the counter top</li> <li>Make sure you clean thoroughly so that no stains or hair remain and pay special attention to the drain</li> </ul>

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